

CLOUD CONNECTED WITH SKYPORTCARE



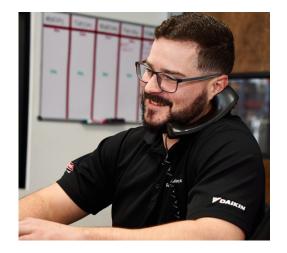
Your local Daikin *Pro* contractor can now offer you an automated remote access option for your Daikin comfort system. If you are already using the *SkyportHome* mobile app to control your home's thermostat, you can now authorize your contractor to remotely access your comfort system's performance (via *SkyportCloud*) to provide you with extra peace-of-mind, comfort, efficiency, and control.

Peace Of Mind

- » When you authorize remote access of your system, you get peace of mind that diagnostic data about many system issues are available to your contractor remotely.
- » With remote access, issues with your system can be identified and diagnosed remotely, often before you are even aware of an issue.
- » In many cases, contactless service is possible since service and adjustments to your system can be made remotely, without sending a technician into your home. Whether it is a small change to your thermostat schedule; or a more technical system adjustment, your contractor can access your system remotely, and you don't even have to be home!

Comfort and Efficiency

- » Comfort systems that are not operating properly have more service needs, reduce your level of comfort, and don't run efficiently. Remote access can help ensure your system is always delivering the comfort you expect.
- » System performance is a major contributor to operating efficiency, and higher operating efficiencies can help lower your utility costs. Remote access can help keep your system efficient and those utility costs in check.





You will always be in control

- » Choose what level of access to give your contractor, either view only or view and adjust system data only or full remote adjustment. You can even choose to allow remote access for a brief 2-hour window when service is called for.
- » Your data is always protected and safe. Your data privacy and protection is our highest priority. You can end your contractor's remote access at any time.

To sign up:

- » Provide us with the email address you used when you registered your *SkyportHome* mobile app.
- » Soon you will receive a notification on the app, asking you to join.
- » Accept the invitation, select what level of access, view only or view and adjust as you prefer.

3





SkyportCare

Here's how to accept the *SkyportCare* invitation:

- » Make sure your SkyportHome mobile app is upgraded to the latest version (v2.1 or higher)
- » Follow the steps (see right) and enjoy!

For more information, ask your Daikin *Pro* contractor or visit www.daikinone. com today!

You will receive an email and a push notification that you have been invited to SkyportCare.



You will grant your dealer one of three levels of remote access to your system. Select a level of access to see a description in the app. You can adjust the level of access at any time.



ACCESS LEVELS

no access: Your dealer will not have access to your system.

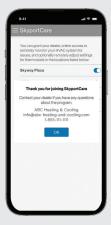
view only: Your dealer will receive notifications and alerts from the *Skyport* Cloud about your system performance and maintenance needs but cannot adjust settings without your permission.

adjust settings: Your dealer will receive notifications and alerts from the *Skyport* Cloud about your system performance and maintenance needs and can adjust system settings.

You will be prompted to join SkyportCare when you open the SkyportHome app.



Select "OK" to complete invitation acceptance. Your installing dealer contact info will be displayed in this box for your reference.



4