Daikin – Houston Astros Ticket Promotion — Official Rules

Sponsor: Daikin Comfort Technologies North America, Inc. ("Sponsor"), 19001 Kermier Rd., Waller, Texas 77484.

Promotion Period: The Daikin - Houston Astros Ticket Promotion (the "Promotion") begins on July 1, 2026 at 12:00:01 a.m. Central Time and ends on July 31, 2026 at 11:59:59 p.m. Central Time (the "Promotion Period"). Sponsor's computer is the official timekeeping device for the Promotion.

Eligibility

The Promotion is open to legal residents of Texas who are homeowners, who are at least eighteen (18) years of age or older at the time of participation, and who purchase Qualifying Equipment (defined below) during the Promotion Period for installation at a residential property located within a one hundred fifty (150) mile radius of Houston, Texas. Employees, officers, and directors of Sponsor, the Houston Astros, and each of their respective parent companies, subsidiaries, affiliates, and any other entity involved in the development, administration, fulfillment, or promotion of this Promotion, together with the immediate family members and household members of each such person, are not eligible to participate. "Immediate family members" means spouse, parent, child, sibling, and each of their respective spouses, regardless of where they reside. "Household members" means persons who share the same residence, whether or not related. The Promotion is subject to all applicable federal, state, and local laws and regulations and is void where prohibited or restricted by law.

Qualifying Purchase

To be eligible for this Promotion, a homeowner must be located within a one hundred fifty (150) mile radius of Houston, Texas and purchase one or more of the following qualifying air conditioner or heat pump units during the Promotion Period: Daikin *FIT* air conditioners DC6VS and DC9VS; Daikin *FIT* heat pumps DH6VS and DH7VS; Daikin *FIT AURORA* heat pump DH9VS; Amana brand *S-Series* air conditioners AXV6S and AXV9S; Amana brand *S-Series* heat pumps AZV6S, AZV7S, and AZV9S; Goodman SD air conditioners GXV6S and GXV9S; and Goodman SD heat pumps GZV6S, GZV7S, and GZV9S (each, the "Qualifying Equipment"). The Qualifying Equipment must be purchased during the Promotion Period. Sponsor reserves the right, in its sole discretion, to determine whether any purchased equipment qualifies for the Promotion.

How to Participate

To participate in the Promotion, eligible homeowners must complete Sponsor's online Promotion submission form no later than July 31, 2026 and submit the following proof of

purchase information: participant's first and last name, phone number, email address, physical address where the Qualifying Equipment was installed, purchase date, copy of the applicable invoice, and photograph of the unit serial plate sufficient to verify the equipment model and purchase (collectively, "Proof of Purchase"). Sponsor's online Promotion submission form is available at https://daikincomfort.com/astros-tickets. Sponsor will review all submissions and verify that the homeowner purchased Qualifying Equipment during the Promotion Period. Receipt of a confirmation email or other submission acknowledgment does not mean the submission has been approved or that the participant is entitled to receive tickets. Sponsor reserves the right to request additional documentation to validate any submission. Incomplete, inaccurate, illegible, late, lost, misdirected, fraudulent, or otherwise noncompliant submissions will be disqualified at Sponsor's sole discretion.

Reward; Limitations

Each verified homeowner that complies with these Official Rules is eligible to receive two (2) tickets to one (1) Houston Astros regular season home game at Daikin Park during the 2026 Major League Baseball regular season (the "Tickets"). The approximate retail value of each pair of Tickets shall not exceed One Hundred Fifty Dollars ($150.00), inclusive of any taxes and fees associated with Sponsor's purchase or allocation of the Tickets. Actual value may vary based on game date, seat location, ticket availability, and other factors, and no difference between stated and actual value will be awarded. Tickets are available only to eligible homeowners whose complete online submissions are received during the Promotion Period and verified by Sponsor, as determined by the date and time of Sponsor's receipt of a complete and valid online submission. Limit one (1) pair of Tickets per homeowner and per household, regardless of the amount of Qualifying Equipment purchased. Tickets are non-transferable, have no cash value, are not redeemable for cash, credit, refund, rebate, or any other consideration, and may not be sold, auctioned, bartered, exchanged, assigned, transferred, or otherwise conveyed. No substitution of the Tickets is permitted except at Sponsor's sole discretion. A homeowner who forfeits Tickets pursuant to the Ticket Fulfillment section below shall have no further right to receive Tickets or any substitute compensation.

Ticket Fulfillment

Verified eligible homeowners will be contacted by a representative of Sponsor using the phone number or email address provided in the online submission form to coordinate the ticket order and fulfillment process, including the homeowner's preferred eligible game date and seat location, subject to availability. Homeowners must cooperate with Sponsor's representative and provide any additional information reasonably necessary to complete the

ticket order. If Sponsor is unable to contact a verified eligible homeowner, or if the homeowner fails to respond to Sponsor's initial outreach by phone or email within three (3) business days after Sponsor's first attempted contact, Sponsor may deem the homeowner to have forfeited the Tickets. Sponsor is not required to make more than one outreach attempt, but may do so in its sole discretion. A homeowner's failure to respond within the required time period, failure to provide information reasonably necessary to complete the ticket allocation or purchase process, or failure to cooperate with Sponsor's fulfillment representative may result in forfeiture of the Tickets without compensation or substitution. Sponsor does not guarantee the availability of specific game dates, opponents, seating locations, seating sections, or ticket types. Game dates and seating will be subject to availability at the time the order is processed by Sponsor.

Sponsor will deliver the Tickets digitally through the MLB Ballpark smartphone application using the email address provided by the homeowner in the online submission form. To receive and access the Tickets, the homeowner must have access to a compatible smartphone, download and use the MLB Ballpark application, create or maintain any account required to access the Tickets, and comply with all applicable terms, conditions, policies, and requirements of the MLB Ballpark application, the Houston Astros, Major League Baseball, and any applicable ticketing platform. Participant is responsible for providing accurate contact information, ensuring that the email address provided in the online submission form matches or can be used in connection with the participant's MLB Ballpark application account, and monitoring email, including spam or junk folders, for Promotion communications and ticket delivery instructions. Sponsor is not responsible for lost, misdirected, undeliverable, delayed, inaccessible, or failed communications or ticket transmissions resulting from incorrect information, failure to create or access an MLB Ballpark application account, incompatible device or software, technical issues, email filtering, internet or mobile service interruptions, or other causes outside Sponsor's reasonable control. Sponsor is not responsible for any postponed, canceled, or rescheduled games. Sponsor does not own or operate the MLB Ballpark application and is not responsible for the availability, functionality, security, or performance of that application.

General Conditions

By participating in this Promotion, each participant agrees to be bound by these Official Rules and the decisions of Sponsor, which are final and binding in all respects. Sponsor reserves the right, in its sole discretion, to cancel, terminate, modify, or suspend the Promotion or these Official Rules, in whole or in part, at any time and for any reason, including if fraud, technical failures, ticket inventory limitations, ticket unavailability, supply issues, force majeure events, legal or regulatory concerns, or any other factor beyond Sponsor's reasonable control impairs the integrity, administration, security, fairness,

feasibility, or proper functioning of the Promotion. Sponsor reserves the right to disqualify any participant who provides false, fraudulent, incomplete, or misleading information; tampers with the submission process; attempts to obtain more than the permitted number of Tickets; violates these Official Rules; or acts in an unsportsmanlike, disruptive, abusive, or unlawful manner. If the Promotion is terminated early, Sponsor may, in its sole discretion, fulfill verified qualifying submissions received before termination, subject to ticket availability and these Official Rules. Parking, transportation, lodging, meals, beverages, merchandise, gratuities, insurance, incidental expenses, taxes, and all other costs and expenses associated with acceptance, possession, use, or enjoyment of the Tickets are solely the responsibility of the participant.

Use of the Tickets require access to the MLB Ballpark smartphone application and is subject to the terms, conditions, privacy notices, and technical requirements applicable to that application and related ticketing services. Tickets are also subject to all terms, conditions, policies, rules, and requirements applicable to Houston Astros tickets, Daikin Park admission, Major League Baseball games, and applicable ticketing platforms, including any health, safety, security, bag, mobile ticketing, conduct, weather, rescheduling, cancellation, postponement, and revocable-license policies. Sponsor does not control and is not responsible for game scheduling, postponement, cancellation, admission requirements, seat relocation, stadium policies, or any other actions or omissions of the Houston Astros, Major League Baseball, or ticketing providers. If a game is postponed, cancelled, rescheduled, or otherwise not played as scheduled, the ticket holder's rights will be governed by the applicable ticket terms and policies. Lost, stolen, destroyed, misplaced, or unused Tickets will not be replaced. The Tickets cannot be combined with any other offer, promotion, discount, package, or special event offer on Houston Astros tickets.

Participants agree to release, discharge, and hold harmless Sponsor, the Houston Astros, and their respective parent companies, subsidiaries, affiliates, and each of their respective officers, directors, employees, agents, and representatives (collectively, the "Released Parties") from and against any and all claims, damages, losses, injuries, liabilities, costs, and expenses of any kind arising out of or relating to participation in the Promotion, acceptance, possession, use, misuse, nonuse, or inability to use the Tickets, or travel to or attendance at any Houston Astros game, including without limitation personal injury, death, or property damage. Sponsor is not responsible for any technical, human, typographical, printing, transmission, computer, network, internet, email, platform, or other errors or failures that may affect the Promotion, submissions, verification, communications, or ticket delivery.

Taxes

Any and all federal, state, and local taxes applicable to the Tickets are the sole responsibility of the recipient.

Privacy

Information collected from participants in connection with this Promotion will be used by Sponsor in accordance with Sponsor's Privacy Notice, available at: https://daikincomfort.com/privacy-notice. Participants should review Sponsor's privacy notice or disclosure made available in connection with the online submission form. By participating, participants consent to Sponsor's collection, use, and sharing of submitted information as reasonably necessary to administer, verify, and fulfill the Promotion.

Disputes and Governing Law

These Official Rules shall be governed by and construed in accordance with the laws of the State of Texas, without regard to its conflict of laws principles. Any dispute arising out of or relating to the Promotion or these Official Rules will be resolved in the state or federal courts located in Texas, unless otherwise required by applicable law.